

DJO WARRANTY QUICK REFERENCE



* Defective product only, does not apply to normal wear and tear.

DonJoy	Warranty
Defiance	Limited Lifetime
Rigid Bracing	12 Months
Soft Goods*	6 Months
Non Rigid Bracing	6 Months
Walkers	6 Months
Post-Op	6 Months
Cold Therapy	6 Months

Procare	Warranty
Rigid Bracing	6 Months
Soft Goods*	6 Months
Non Rigid Bracing	6 Months
Walkers	6 Months
Post-Op	6 Months

Aircast	Warranty
Rigid Bracing	6 Months
Soft Goods*	6 Months
Non Rigid Bracing	6 Months
Walkers	6 Months
Post-Op	6 Months
Cold Therapy	6 Months

Compex	Warranty
Compex Unit	24 Months
Electrodes	12 months
Batteries	12 months

Bell Horn	Warranty
All items*	6 Months

Exos	Warranty
Brace (incl BOA enclosure)	2 Months
Oven	12 Months

Chattanooga	Warranty
1410 Quick wrap belt	3 Months
7570 D-HVP3 years	36 Months
Accessories (Lead wires, power supplies, nylatex, etc)	3 Months
Adapta tables cushions	24 Months
Adapta table frame and motor	36 Months
ADP 300/400	12 Months
Applicators (Laser and Ultrasound) purchased with units	12 Months
Chattanooga Exerciser	3 Months
Chilling Units	12 Months
Clinical/Transportable Electrotherapy	24 Months
Coldpacs	12 Months
CPM accessories	1 Month
Fluidotherapy	12 Months
Fluidotherapy Motors and Distributors	6 Months
Fluidotherapy accessories	3 Months
Hotpacs	12 Months
Hydrocollators	12 Months
Optiflex S Shoulder	24 Months
OptiFlex3, Optiflex K1 Knee	24 Months
Patient Lifts	12 Months
Portable TENS devices	12 Months
PresSsion Pumps Accessories (Including Garments)	3 Months
PresSsion Pumps	12 Months
Stabilizer	3 Months
Stand Aid	24 Months
TENS Accessories	3 Months
Theratherm	12 Months
Traction accessories	6 months
Traction Units	24 Months
TTFT, TTET Tables	12 Months

DJO, LLC

Warranty and Returned Goods Policy

Aircast, Donjoy & ProCare brand products have a limited warranty from the date of purchase against defects in materials and workmanship. Warranty varies according to product as follows:

<u>Product</u>	<u>Warranty Period</u>
Neoprene	6 months
Soft Goods (elastic)	6 months
Walkers	6 months
Post-Op (immobilizers / slings / splints / shoulder)	6 months

For orders Zero to 90 days there will be a 15% RESTOCKING CHARGE (Overstock items only).

Orders over 90 days are not usually returnable.

To return an order you must obtain a Return Authorization Number (RA#) by calling:

DJO, LLC
Attention: Customer Care
800-336-6569